

## 22/23 Registration FAQ's

1. **Is there hockey for 4yr old's?** Yes, we offer a once-a-week program at the OTR (Okanagan Training Rink) Sundays from 8-9am.
2. **Can I use my cell phone to complete the registration?** No, In the documents and waivers section, you will need to download a Medical and Fair Play form. The forms are pdf fillable. Then upload them back to the TeamSnap registration before you can continue. A computer or tablet is your best devices for completing the registration.
3. **Do I require an HCR ID number to register my child?** Yes, HCR (Hockey Canada Registry) ID numbers can be found on your "My Account". Everyone who is involved with minor hockey has an ID number.
4. **How do I get an HCR ID number if my child is new to hockey?** You will need to go to our NEW PLAYERS section of our registration page and complete the explained steps. The registrar will then email you your child(s) HCR ID number and you can then proceed with the TeamSnap registration process.
5. **Is there an advantage to registering early?** Yes, there is a \$100 early bird discount for each player registered before July 1<sup>st</sup>.
6. **How can I pay?** There are 2 ways to pay. You can pay by major credit card or you can etransfer. At the checkout phase of registration, you can finish by using your credit card. If you choose to etransfer, complete the registration too the checkout section. Note the amount before processing fee (this is for credit card use) and send your etransfer to [accountantgvmha@shaw.ca](mailto:accountantgvmha@shaw.ca) , in the comments field list player(s) names and birth year. You can then exit out of the registration (it will be saved automatically), the office will complete your registration once they have confirmation of your etransfer.
7. **Can I pay by installments?** Yes, we offer an installment plan of 3 equal payments. Installments are 1/3 at registration, 1/3 on or before Aug 15<sup>th</sup> and 1/3 (balance) on or before Sep 15<sup>th</sup>.
8. **Is there a family plan discount?** Yes, families with more than two players playing on a GVMHA team receive a 50% discount on the base fee of the 3<sup>rd</sup> and subsequent registrations. The discount will apply to the lower valued registration and does not include try-out fees. To receive the family plan discount, complete the registration adding all participants and get to the checkout section. You can close the registration at this point, it will be saved automatically. Then email [gvmha@shaw.ca](mailto:gvmha@shaw.ca) listing the players names and birth years. State that you are requesting the family plan discount. The office will reply with confirmation that you qualify and the amount you are required to pay.

9. **Why is there a try-out fee for Development or Rep?** Try-outs require additional ice, evaluators and referees. The fee of \$175 per player is used to offset these additional costs.
10. **Can my daughter play on an all-girls team?** Yes, we are planning to have all-female teams at U9 and U13 for recreation and there are female rep teams for U15 and U18.
11. **What are carding fees?** Carding fees are for development and rep teams. These teams receive an extra practice each week and the fee covers the additional ice time.
12. **What are Superleague fees?** Recreation teams play in the OMAHA North Superleague. The fee (approx. \$50 per player) goes to cover the playoff tournament at the end of the season.
13. **What are team fees?** Team fees are additional things the team does aside from practices and league games. These may include: tournament entry fees, apparel, dryland training, team parties, exhibition games, coach expenses for non-parent Head Coaches...etc. Team fees will vary depending on how many tournaments you go to and how much fundraising the team does. Typically, excess funds at the end of the season are returned to the parents. Rep team fees are typically around \$500 per season and Rec team fees are typically around \$200 per season.
14. **Can more than one parent be on the email list?** Yes, we understand we have split families where communication is sometimes challenging. If both parents' emails are added at registration, both will receive critical emails.
15. **Is financial assistance available?** Yes, we list on our website several organizations along with links that offer financial assistance to families. Typically, families apply, the organization then send the funds directly to GVMHA. We will then contact the family to arrange the balance of the registration fee.
16. **What is GVMHA's refund policy?** Pro-rated refunds are available up to Dec 31<sup>st</sup> minus a \$50 administration fee. No refunds will be given to suspended players.
17. **Do I have to pay immediately if my I'm trying out for a higher-level team?** No, you must register so that you ensure you have spot if you are assigned back to GVMHA. So complete registration up to the checkout section. You can then close the registration, it will automatically save your progress. Then email [gvmha@shaw.ca](mailto:gvmha@shaw.ca) and advise you are trying out for a higher-level team ( U18 AAA or AA, U16 AAA, U15AAA or AA, U18 AAA or A Female, U15A Female).
18. **I don't have a computer; can I register by paper?** No, All registrations must be done using our TeamSnap online registration. If required, you can arrange to come down to the minor hockey office and we will assist with one of our computers.

**19. What do I require if we are moving to Vernon from another association?** When you register online, the documents sections allows you to upload a Proof of Residency and a copy of the new players Birth Certificate.